

homing in

www.brighton-hove.gov.uk/council-housing

Winter 2025



The Santa Bus is bringing festive cheer to communities across the city during December and raising money for local charities. Find out more on page 13

Photo: Brighton & Hove Buses

In this issue

- Tenant celebration day
- New team to tackle damp and mould
- Work starts on new housing and community hub development
- Win a year of free leisure activities



Brighton & Hove
City Council



Welcome to the winter issue of Homing In



Councillor Gill Williams

Ensuring residents live in safe, healthy and well-maintained homes, and feel safe and supported in their neighbourhoods, is at the heart of our work.

As part of this, we are going to be introducing a Hate Incident Policy for Housing to strengthen our response to hate incidents.

Residents have played an important part in helping to shape this new policy, which will provide swift action and stronger support for victims. You can find out more on page 4.

We also have news of a new team of specially trained technicians set up to deal with damp and mould problems for tenants, which can be a particular issue at this time of year.

We want to ensure that every damp and mould complaint receives a prompt investigation with timely repairs to protect

tenants from living in unsafe conditions. Please see page 4 for details of how to report problems.

We're continuing to provide more council homes in the city, and it's great to see construction work starting on the exciting new Moulsecoomb Housing and Community Hub development. Find out more on page 7.

We also have other news and updates from across our housing services, including the Tenant Celebration Day held in September. A big thank you once again to everyone who attended and organised the event.

There's also a chance to win a year's membership to enjoy activities at local leisure centres, see page 13.

With best wishes for the festive season and 2026.

**Councillor Gill Williams
Cabinet Member for Housing**



STAR survey

Thank you to everyone who took part in the Survey of Tenants and Residents (STAR) in the autumn. We'll let you know the results in Homing In next year.

Buying back 100 former council homes

We're on target to buy back 100 former council homes this year (2025/26) through our Home Purchase Policy.

The policy is used to bring homes previously sold under the Right to Buy scheme back into council ownership.

Once we've purchased a home, it's made available to residents most in need of housing or currently on our housing register.

Since the policy was introduced in 2017, we have bought back 480 homes. It's all part of

action to provide much-needed additional council housing across the city.

If you own a former council home and are interested in selling it, please get in touch to find out more.

Please note, if your home was bought from the council under Right to Buy in the last 10 years, you must offer it to the council first if you wish to sell it.

For more information, visit www.brighton-hove.gov.uk/home-purchase-policy or email homepurchase@brighton-hove.gov.uk



Please don't put off paying your rent

We understand that Christmas can be a busy and expensive time for many households. With extra spending on gifts, food and travel, it's easy to lose track of regular commitments like rent. That's why we're here to help you stay on top of things.

Plan ahead

Rent is still due as normal over the Christmas period. We recommend checking your rent account early in December to make sure everything is up to date. If you pay by Direct Debit or Standing Order, make sure your bank account has enough funds to cover the payment.

Need help or advice?

If you're worried about making your rent payment, please don't wait. Get in touch with us as soon as possible. We're here to help and can talk through your options, including:

- Setting up a payment plan
- Checking if you're eligible for financial support
- Referring you to local advice services

If you are struggling to pay your rent or worried about debt, please call the Housing Income Management Team on 01273 293224 or email housing.income@brighton-hove.gov.uk

Ways to pay

- Paying by Direct Debit or Standing Order is quick and easy and means your rent will be taken directly out of your bank or building society account. You can set up a Direct Debit online at www.brighton-hove.gov.uk/rent
- Pay securely online with a debit card, visit www.brighton-hove.gov.uk/pay and go to the housing rents section.
- Call our 24-hour automated payment line on **01273 291908** to pay by debit or credit card.
- Use a **PayPoint** card at **PayPoint** outlets.
- You can also pay your rent and check you're up to date with payments using our Housing Online service. To find out more and register for a Housing Online account, visit www.brighton-hove.gov.uk/housingonline
- If you claim **Universal Credit** (UC) and receive housing costs within your claim, you can have your rent paid directly to the council. To set this up, contact the UC helpline on **0800 328 5644** or request this on your journal.

Free school holiday activities

The Holiday Activities and Food (HAF) programme returns this winter, offering an exciting range of sessions during the school Christmas break.

HAF provides fully funded holiday clubs and activities for children and young people from Reception to Year 11 who receive benefits-related free school meals. Children attending the sessions will also receive a nutritious meal.

The activity sessions are being held on 22, 23, 29, 30 and 31 December. Eligible participants can book up to 4 HAF sessions, with one HAF booking per day.



To book a place visit www.brighton-hove.gov.uk/HAF

If you don't have internet access, please call or text our HAF Team on **07541 693426** for information.

New team to tackle mould and damp

We've set up a new task force team to deal with mould and damp and provide a prompt and effective response for tenants.

The team was established in preparation for Awaab's law which came into force in October.

The new law sets fixed time limits for social housing landlords to deal with damp and mould.

Reporting damp and mould

If you have problems with mould and damp in your home, please contact us.

Our Repairs Helpdesk staff are trained to quickly assess if your repair is an urgent priority and arrange for priority attendance if necessary.

Damp technicians will remove any mould growth present on their first visit and carry out an initial damp investigation survey.

A report of the survey detailing any further work required, timescales and any actions the resident

can take to manage the damp, will be sent to the resident within 3 working days of the visit.

- Call the Repairs Helpdesk on **01273 294409**
- Email repairs.helpdesk@brighton-hove.gov.uk
- Visit www.brighton-hove.gov.uk/repairs or report via your Housing Online account if you have one www.brighton-hove.gov.uk/housing-online
- Or write to **Housing Repairs, Housing Centre, Eastergate Road, Brighton, BN2 4QL**



Dealing with hate incidents

Hate incidents have a serious and lasting impact on individuals, families and communities. We are committed to ensuring residents feel safe, respected and supported in their homes and neighbourhoods.

Hate incidents cover a range of behaviour motivated by hostility or prejudice based on a person's disability, race or ethnicity, religion or faith, sexual orientation or gender identity.

Shaped in consultation with residents, we've developed our first Hate Incident Policy for Housing to strengthen our response. Our aim is to reassure residents that reports of hate behaviour will be met with swift, victim-centred action and support.

The policy sets out how we will deal with hate incidents affecting tenants and leaseholders in all council housing, including Seniors Housing and temporary accommodation.

Key features include stronger support for victims, improvements to make it easier to report hate incidents, and senior management oversight of all cases.

Thank you to everyone who took part in the consultation on the policy last year. Your responses have been so valuable in shaping the final policy and our plans for implementation.

The policy was approved in October 2025 and is due to be in place by the spring.

If you have been affected by hate, please report it online at www.brighton-hove.gov.uk/report-anti-social-behaviour-or-hate-incident-your-neighbourhood or by calling Housing Customer Services on **01273 293030**.

If you feel in immediate danger or in an emergency phone **999** and ask for the police.





Celebrating council tenants and improving your services



Celebration day



Dress as a Brightonian bingo



A celebration of council tenants was held at Hangleton Community Centre in September. Tenants came together to share ideas, lead workshops, and help shape housing priorities for the year ahead.

The Tenant Celebration Day was organised by tenants with support from our Community Engagement Team.

Highlights included a fantastic youth theatre performance of excerpts from *Midsummer Night's Dream* by ThirdSpace Theatre.

Plus, a film focusing on the stories and lived experiences of a group of Brighton & Hove council tenants from across the city.

The day was a chance for residents to find out more about our housing services and share feedback at a range of information stalls.

Other council teams also took part, including environmental services who were on hand with information about recycling and the new food waste collection service.

East Sussex Fire and Rescue service were among other organisations who came. A crew attended with a fire engine and gave a fire safety talk, handing out booklets on how to make your home safer, whether in the kitchen, using electric items or vaping and smoking. (For more fire safety information see page 8)

There were popular children's activities throughout the day, including crafts, face painting and games.

Among residents attending was the mayor, Councillor Amanda Grimshaw BEM, who is a council tenant.

The Celebration Day was the culmination of a Tenant Celebration Week – with lots of activities and events celebrating council tenants and council housing around the city.

These included 'Dress as a Brightonian' bingo at Essex Place in Kemp Town, pyjama bingo at Larchwood in Coldean, and a gardening and social session at Nuthurst Close in Whitehawk.



A fire crew at the celebration day

Thank you

A big thank you to everyone who helped to organise the Council Tenant Celebration Day and activities during the week, and all those who came along and took part.

If you would like to get involved in future tenant events or find out what opportunities there are to have your say, please contact the Community Engagement Team, email community.engagement@brighton-hove.gov.uk or call 01273 291518 or 07717 302986.

Photos 1, 2 and 5 Jess Lawrence

The future of the large panel system buildings

Following the council's Cabinet decision in July to proceed with the in-principle proposals to redevelop the sites of our 8 large panel system (LPS) buildings, we're consulting residents and leaseholders on the future plans for the buildings.

The proposals include the demolition of the existing buildings – Dudeney Lodge and Nettleton Court in Hollingdean, Falcon Court, Heron Court, Kestrel Court, Kingfisher Court and Swallow Court in north Whitehawk; and St James's House in Kemp Town – and redeveloping the sites to provide new council housing.

The resident survey includes the formal 'Section 105' consultation, which councils are legally required to carry out with secure tenants. We're also seeking views on a draft rehousing policy and local lettings plan.

Resident Advisory Groups for the buildings have worked with us to co-design the consultation questions and on the implications of the draft rehousing policy and lettings plan. The consultation on the local lettings plan is also open to everyone currently on the housing register as it may impact waiting times for some groups.

Our priority through the rehousing policy is to support all residents through each step of the process.

We're visiting all residents in the buildings to make sure they have a chance to have their say and are continuing to hold monthly drop-in sessions to answer any questions.

The consultation is open until Monday 12 January 2026. All responses will help shape a report on the next stages to a Cabinet meeting in the spring.

Warm welcome at living room



A 'public living room' is providing a warm welcome in Whitehawk.

Every Monday around 30 residents get together at the Manor Road Gym to enjoy a free nutritious lunch and join in activities, board games and sports.

It's a chance to chat and socialise or just sit quietly and read.

The public living room began as a pilot project and has now been awarded funds from our Estate Development Budget to help it grow and welcome more residents.

Tanya, from the gym, said: "The public living room is a warm, safe space and people are welcome to come along for a chat, a cup of tea, a healthy lunch, and take part in activities if they want to. It's very informal and relaxed."

The living room is open on Mondays from 11.30am to 2.30pm during term time. Volunteers are also needed to help with activities and making refreshments.

The Manor Road Gym is run by a team of local residents. For more information call 01273 676828 or email the.manor@btconnect.com

Our Estate Development Budget provides money for ideas that can make a positive difference to your neighbourhood.

To find out how to apply for funds, visit www.brighton-hove.gov.uk/EDB or call the Community Engagement Team on 01273 291518

Winter solstice event

A free winter solstice event is being held at Manor Road Gym in Whitehawk on Sunday 21 December from 12 noon to 5pm. The afternoon will include family entertainment, arts and crafts stalls, wreath making and a lantern parade.

Moulsecoomb housing and community hub update

Local residents help to name new streets

Residents have helped to pick names for new streets being created in Moulsecoomb, as a part of the new Moulsecoomb housing and community hub scheme.

The new streets will be called Flintfield Drive, Thorncroft Close, and Chalkvale Mews.

The names are inspired by the local history, topography, and geology of the area.

The housing and community hub project is the biggest single council housing development in the city for years. It will provide more than 200 council homes for rent on land off Hodshrove Lane.

Residents of Moulsecoomb, Bevendean and Coldean took part in a poll to vote on a choice of street names for the development. Thank you to everyone who voted.

Construction work on the development began this autumn and is due to be completed in 2029.

The community hub will provide a range of services and facilities under one roof, including a GP surgery, pharmacy, library, youth centre, adult learning and a community café.

The development will also include a skate park and a 7-a-side 3G football pitch.

For more information, visit www.brighton-hove.gov.uk/mhchp



Shortlisted for major award

The Moulsecoomb housing and community hub scheme was shortlisted in the 'Best Development' category in the Inside Housing Development Awards in November. The awards celebrate the UK's most outstanding residential developments.

Creating new apprenticeships

Our housing and community hub scheme is creating apprenticeships for local people.

Oliver Connell & Son Ltd, one of the specialist contractors working on the development in partnership with the main contractor Wates Residential, is in the process of recruiting 6 apprentices.

These apprenticeship opportunities for people from Brighton & Hove are for site engineers, carpenters, a quantity surveyor and business administrator.

They are part of a commitment by Wates to invest in the local community through a Social

Value framework during the development of the Moulsecoomb scheme.

The apprentices will be trained internally and externally and gain practical hands-on experience working alongside experienced professionals on the construction project.

Other apprenticeship opportunities will also be created on the development as construction work continues.

To find out more about the apprenticeship opportunities, please email

gdavies@oliverconnell.com and copy in Katherine.Jones@wates.co.uk

Christmas fire safety advice

Fire safety is important throughout the year, and the extra distractions of Christmas make it especially important to be careful during the festive season.

- Never leave cooking unattended and always turn off kitchen appliances when you finish cooking.
- Never leave burning candles unattended. Keep candles out of the reach of children and pets and away from decorations, cards, wrapping paper, fires, lights and heaters.
- If you smoke, make sure your cigarette is fully extinguished.
- Don't overload sockets. Use only one plug per socket and always turn off plugs when they are not in use (except those designed to be left on like freezers).
- Make sure you switch off inside and outside fairy lights and unplug them before going to bed or leaving the house.
- Place trees at a safe distance away from heat sources like fireplaces, radiators and candles.
- Do not use bottled gas heaters.
- If you are using an electric blanket or heated pad, always read and follow the manufacturer's instructions and remember to switch them off.
- Please keep communal areas and common ways clear in blocks of flats. Anything left in common ways poses a potential fire and smoke hazard and can block escape routes, including electrical wheelchairs, bikes and scooters. This also means decorations and wreaths cannot be hung on the outside of flat doors.
- **In the event of a fire in your home, do not attempt to put it out. Get out, stay out and call 999.**

For more fire safety advice visit the fire service website www.esfrs.org/more-home-safety-advice or call **0800 177 7069** to arrange a home safety visit.

Thinking of buying an e-bike, e-scooter, or another e-device for Christmas?

The 'Buy Safe, Be Safe' campaign urges you to avoid faulty products, buy from trusted sellers, and follow safe charging practices - please don't buy cheap chargers. For more information, visit www.gov.uk/buy-safe

Gritters at the ready

As temperatures begin to drop, our winter gritting service is ready to roll.

Gritting teams and 3 gritters are on standby 24 hours a day from November until the end of March.

We treat around 156 miles of roads across Brighton & Hove, prioritising key routes, including bus routes and roads that lead to places like hospitals and the city centre.

For more information, visit

www.brighton-hove.gov.uk/gritting

If a grit bin on your housing estate needs refilling, please contact the Estates Team. Email estateserviceteam@brighton-hove.gov.uk or call **01273 294769**



Energy and food support for older people



If you're of pensionable age and struggling to pay your energy bills or need help with the cost of food and essentials this winter, there's help available.

The council's Community Hub can help with:

- Checking if you're eligible for Pension Credit and support you in making an application
- Energy costs if you're struggling to keep warm or afford your bills
- Costs of food and other essentials
- Making referrals to the Local Energy Advice Partnership, Energyworks advice service and money advice services
- Liaising with utility companies about your debt
- Providing free carbon monoxide alarms and arranging home safety visits
- Checking eligibility to join the priority services registers of energy and water suppliers (these provide extra support for people with communication, access or safety needs)
- Energy advice on keeping warm in an affordable way

This extra support is available until 31 March 2026.



Find out more

Visit www.brighton-hove.gov.uk/request-help-and-support or call our Community Hub helpline on 01273 293117 (option 2).

The helpline is open from 10am to 4.30pm Monday to Friday.

Health and wellbeing sessions



New health and wellbeing drop-in sessions are being held at 2 of our seniors housing schemes.

Taster sessions were held in the autumn at Laburnum Grove in Hollingdean and Lavender House in Kemp Town, giving residents an opportunity to get advice and information from a range of health professionals on their doorstep.

A variety of services were available, including blood pressure checks, pharmacist advice and social prescribing support.

They proved so popular, it's now planned to hold regular sessions which will be open to people living nearby.

The Laburnum Grove sessions are organised in partnership with the Deans and Central Brighton Primary Care Network.

Lavender House sessions are organised with the Trust for Developing Communities and partners and lead by Lavender House residents.

Those attending praised the events. One resident said: "I struggle getting to services, so this saved me time, expenses and worry."

From January, sessions will be held at Lavender House, in Lavender Street, on the second Thursday of the month from 12.30pm to 2.30pm.

Seniors housing

We have 23 council-run seniors housing schemes across the city, providing independent living for people aged 55 and over.

To find out more about our seniors housing visit www.brighton-hove.gov.uk/seniors-housing, email seniorshousing@brighton-hove.gov.uk or phone **01273 293030** and ask for a call back from the Seniors Housing Team.

New look youth centre reopens

Brighton Youth Centre reopened in October following extensive renovation.

The centre has supported young people in the city for more than 100 years.

More than 70 young people helped to shape the design of the new facility, putting the needs of those that use the centre in Edward Street at the heart of the project.

This included sharing ideas for safety, inclusivity, accessibility and expanding the range of services and activities offered.

The refurbishment of the centre has created a modern, inclusive and sustainable space for the future, with support from a £2.3 million grant from the council and a £5.2 million award from the government's Youth Investment Fund.

Part of the building has been rebuilt, an outdoor space created, and a full internal refit carried out which includes an accessible lift.

Alongside activities such as music, drama, arts, gaming and the only indoor skatepark in the

city, the centre also connects young people to other local services including mental health, LGBTQ+ and refugee support.

For more information, visit www.brightonyouthcentre.org.uk

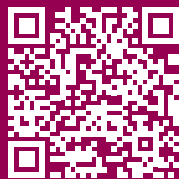


Share your views on the tenant and repairs handbooks

As part of our creating great homes together programme, residents have told us they'd like us to review the tenant handbook and the repairs and improvement handbook.

We want to ensure that your voices are at the heart of our service and we're keen to hear your views on what might improve the handbooks.

You can share your views through our short online survey at www.brighton-hove.gov.uk/handbook-tenant-survey. The survey is open from Monday 8 December until Sunday 4 January.



Residents who'd like a paper copy can call Housing Customer Services on **01273 293030**.

News from the Leaseholders Action Group

The Leaseholders Action Group (LAG) is here to represent the interests of leaseholders and make sure your voice is heard.

We invite all leaseholders to our **AGM on Saturday 21 March at Hove Town Hall** from 9am to 2pm to continue good collaboration with the council and discuss known issues.

These include:

- Transparency of the Certificate of Expenditure
- Estate Development Budget and Environmental Improvement Budget bids
- Ongoing improvement programmes, such as door replacement, and fire and safety

We would also encourage people to check with the Leaseholder Team to see if you have any credits on your account.

Chris Vine and Keith Marston LAG Co-chairs

To contact LAG, email lag@maillist.cloud, visit [facebook.com/groups/bhlag](https://www.facebook.com/groups/bhlag) or call **01273 605225**.

How we've been doing

Here are some key performance results over the last quarter...

July to September 2025



Rent collection

Our rent collection rate was 92.8%, slightly up from 92.4% last quarter.



Repairs and improvements

The Repairs Helpdesk answered an average of 232 phone calls per working day, and we completed 160 repairs per working day (a total of 10,542 during the quarter, of which 2,874 were emergency and 7,668 routine).



Customer services

Housing Customer Services dealt with an average of 78 phone calls and 101 emails per working day. The most common queries were about resident parking and tenancy issues including anti-social behaviour.



Moving home

We let 126 homes, up from 115 during the previous quarter. The number of empty homes at the end of the quarter was 129, slightly up from 126 at the start.



Anti-social behaviour

Our officers responded to 207 new reports of anti-social behaviour from victims and witnesses, down from 223 during the previous quarter.



Tenancy management

We've worked on 149 cases to support vulnerable tenants, including help with arranging benefit claims, repairs, and care packages.

Feedback about housing services

We want to know what you think about the service you receive so we can build on our successes and make improvements where they are most needed.

Please send your feedback to **CustomerFeedback@brighton-hove.gov.uk** or call **01273 291229**.

Whether you make a compliment or a complaint, your right to receive a good quality service will not be affected.

For information about the council's complaints procedure, visit **www.brighton-hove.gov.uk/complaints**

You can also contact the Housing Ombudsman for independent advice and mediation.

If your complaint has not been resolved via the council's complaints procedure, the Ombudsman will then liaise with you and the council to seek satisfaction.

For details:

- visit **www.housing-ombudsman.org.uk**
- email **info@housing-ombudsman.org.uk**
- or call **0300 111 3000**

New adventure playground in Wild Park



A new adventure playground in Wild Park is providing a lasting tribute to Nicola Fellows and Karen Hadaway.

The council worked on the project alongside relatives of Nicola and Karen to create a space for the local community to enjoy.

Nicola and Karen's names are featured in the playing surface, providing a lasting memorial to the tragic events of 1986.

This element was designed in partnership with the families of the 2 girls, including relatives who took part in the official opening of the playground in September (pictured).

The opening event included a morning of fun football for local girls hosted by the Brighton & Hove Albion Foundation.

The playground is aimed at older children and is near the park's multi-use games area sports court and outdoor gym.

It was inspired by an adventure playground which was much-loved by families in Moulsecoomb in the 1960s and 1970s.

Dates for your diary

Area Panels

Area Panel meetings are a chance for residents to meet council officers and councillors to ask questions, share their views, and work with the council to improve housing services.

The next round of Area Panels will be:

North

**6pm Tuesday 10 March,
Housing Centre, Unit 1, Fairway Trading Estate, Eastergate Road, Brighton BN2 4QL**

East

**2pm Wednesday 11 March,
Whitehawk Hub, Whitehawk Road, BN2 5FL**

Central

**6pm Tuesday 17 March,
Brighton Town Hall, Bartholomew Square, Brighton BN1 1JA**

West

**2pm Wednesday 18 March,
Hove Town Hall, Norton Road, Hove BN3 4AH**

For more information contact the Community Engagement Team, email communityengagement@brighton-hove.gov.uk or call **01273 291518** or **07717 302986**

Agendas and minutes of meetings are available at www.brighton-hove.gov.uk/area-panel-meetings

City events

One Garden, Stanmer Park 12, 13, 19, 20 December. Winter solstice celebrations and late night market

Royal Pavilion Ice Rink

Daily until 4 January

A Very Austen Christmas, at the Royal Pavilion & Garden, daily until 4 January. Jane Austen-inspired characters, themed Christmas trees, and a family-friendly trail

Find out about forthcoming events in the city at www.visitbrighton.com/whats-on

If you have an event you'd like us to promote, please email homingin@brighton-hove.gov.uk or call Housing Customer Services on **01273 293030**.

Win a year of free leisure activities

Enter our free draw for a chance to win a year's membership to enjoy activities at local leisure centres.

The pass will give one person free admission to activities – such as exercise classes, gym sessions and swimming – at sports facilities managed for the council by Freedom Leisure.

It will be valid at the King Alfred Leisure Centre, Prince Regent Swimming Complex, Withdean Sports Complex, Moulsecomb Leisure Centre, Stanley Deason Leisure Centre, St Luke's Swimming Pool, and Portslade Sports Centre.



Congratulations

Thanks to everyone who entered our autumn draw to win tickets to Preston Manor. The winner was Keeley Warner from Hove.



Simply answer the following questions, based on information in this issue:

- How many former council homes are we on target to buy back this year?
- Where was the Tenant Celebration Day held in September?
- Name one of the local leisure centres managed by Freedom Leisure

Send your answers by email to homingin@brighton-hove.gov.uk or by post to **Homing In draw, Performance & Improvement, Housing Centre, Unit 1, Fairway Trading Estate, Eastergate Road, Brighton BN2 4QL. Please include your name, full address, postcode and phone number.**

The closing date for entries is **12 January 2026**. The winner will be notified and their name published in next issue of Homing In.

The draw is open to all households who receive Homing In by email or post.

Leisure Card discounts



Did you know... residents on means tested benefits can get discounts at the 7 leisure centres listed above.

Simply apply for a free Leisure Card to receive a discount of around 40% on selected activities, including swimming, badminton, and table tennis.

To find out more and apply, visit www.brighton-hove.gov.uk/leisure-card or call in at your local leisure centre.

Look out for Santa!

Look out for the Brighton & Hove Buses 'Santa Bus' which will be lighting up the streets and visiting a different neighbourhood in the city each evening until 23 December.

The Santa Bus will be raising money for the Mayor's charities – Allsorts Youth Project, Brighton Women's Centre, Hove & Adur Sea Cadets, and Rockinghorse Children's Charity – and 11 other local organisations.

To find out where the Santa Bus is going, visit www.buses.co.uk/santabus



Photo: Brighton & Hove Buses

Collecting more items for recycling



We've expanded the range of items we collect for recycling, making it even easier to recycle.

Clean plastic pots, tubs, trays and punnets can now be added to your household or communal mixed recycling collection, including:

- Plastic pots used for yoghurt, prepared fruit, desserts, soup and cosmetics
- Plastic tubs, such as margarine, chocolate, pasta sauce and ice cream tubs
- Plastic trays or bowls, such as meat and fish trays, ready-meal bowls, fruit and vegetable punnets and containers for cakes and pastries

Other items that can go in mixed recycling include:

- Empty plastic bottles, washed and squashed with lids, pumps and triggers on
- Rinsed drink cans and food tins

- Egg boxes and clean cardboard food packaging
- Plain wrapping paper and cards and envelopes without glitter or foil

Please take off plastic film. All soft, flexible plastic lids, wrappers and packaging can go in your household waste if you can't take them to a supermarket for recycling.

Keep recycling clean, dry and loose. (If you put your recycling in a sack or bin bag, it can't be separated and will end up as waste.)

- Please recycle all glass bottles and jars separately in your black box or glass bin.
- Cartons and Tetra Paks (used for fruit juice and plant-based milk), gravy tubs and crisp tubes can be recycled at recycling points in our carton bins with orange lids. Visit www.brighton-hove.gov.uk/recycling-points to find your nearest one.

Food waste

Food waste is now being collected in the east, north and west of the city, with more central areas from March.

Please recycle all cooked and uncooked food that you can't eat, or freeze for later, in your food waste caddy. This includes meat, fish, cheese, and mince pies - just no liquids please and remove all packaging.

For more information, to check your collection day, request a replacement caddy or report a missed collection please go to www.brighton-hove.gov.uk/foodwaste



Christmas and new year recycling & refuse collection dates

Your collection days may change over Christmas and new year. Please put your refuse and recycling out by 6am (food waste by 5am) on...

Usual Day		Collected	
Monday	22 Dec	Saturday	20 Dec
Tuesday	23 Dec	Monday	22 Dec
Wednesday	24 Dec	Tuesday	23 Dec
Thursday	25 Dec	Wednesday	24 Dec
Friday	26 Dec	Saturday	27 Dec
Monday	29 Dec	Monday	29 Dec
Tuesday	30 Dec	Tuesday	30 Dec
Wednesday	31 Dec	Wednesday	31 Dec
Thursday	1 Jan	Saturday	3 Jan
Friday	2 Jan	Friday	2 Jan

Collections return to your usual days from Monday 5 January. To check your collection days over Christmas and throughout the year go to www.brighton-hove.gov.uk/checkcollections and put in your postcode.



Recycle right this Christmas!

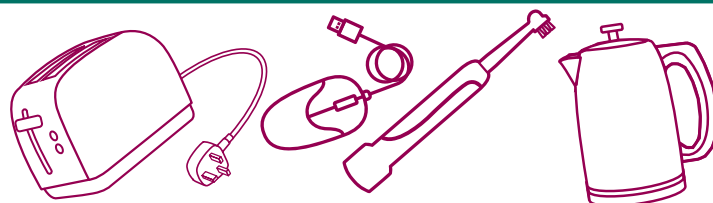


Christmas trees

Christmas tree recycling sites across the city will be open from Monday 29 December until Friday 6 February. Please remove all decorations and the pot before leaving your tree.

To find your nearest site, visit www.brighton-hove.gov.uk/christmas-tree

Please don't leave trees on the pavement, road or beside a communal bin as this is fly-tipping and you could be fined. If you have a garden waste subscription, you can leave your tree next to your garden waste bin for collection on your usual day.



Batteries and electrical items

Recycle electrical items that can't be reused or repaired, including old tech, cables and chargers, in our pink lidded bins at a number of recycling points in city or the 2 household waste recycling sites at Old Shoreham Road, Hove, and Wilson Avenue, Brighton.

Batteries, vapes and electrical items can and do cause fires, never put them in your household recycling or rubbish. Recycle them at a supermarket or our household waste recycling sites.

For all you need to know about recycling, visit www.brighton-hove.gov.uk/recycleright

Garden waste collections stop over Christmas and new year. The last collection will be on Friday 19 December, with the service resuming from Monday 5 January.



Useful contacts



Housing Customer Services

housing.customerservices@brighton-hove.gov.uk
01273 293030

Repairs Helpdesk

Report online at www.brighton-hove.gov.uk/repairs
01273 294409

Housing Income Management Team

Housing.Income@brighton-hove.gov.uk
01273 293224

Housing Benefit

housing.benefits@brighton-hove.gov.uk
01273 292000 or 01273 290333 for people
with speech or hearing difficulties

Community Engagement Team

For information about tenant and leaseholder groups
communityengagement@brighton-hove.gov.uk
07717 302986 or 01273 291518

Access Point for adult social care

AccessPoint@brighton-hove.gov.uk
01273 295555

Noise Nuisance

www.brighton-hove.gov.uk/noise
01273 294266 or 01273 293541 for out of hours

Other useful contacts

Citizens Advice Bureau

www.cabrightonhove.org
08082 787815

Help with domestic violence and abuse

www.brighton-hove.gov.uk/domestic-abuse-help
Freephone 0300 323 9985

Brighton & Hove Independent Mediation Service

www.bhims.org.uk
01273 700812

Leaseholders Action Group

lag@maillist.cloud
01273 605225
www.facebook.com/groups/bhlag

Online services



Visit the council housing website to check out
all housing services at
www.brighton-hove.gov.uk/council-housing

Pay online at www.brighton-hove.gov.uk/pay

Go to the Housing Online system at
www.brighton-hove.gov.uk/housingonline

Information about money matters, tax,
benefits and more at www.gov.uk

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Council meetings

Brighton & Hove City Council has a Leader & Cabinet
decision-making system. The Cabinet is responsible
for day-to-day decision making on most council
services, including housing.

The Cabinet meets monthly, with a break in August.
Meetings take place in the Council Chamber, Brighton
Town Hall, Bartholomew Square, Brighton, BN1 1JA.

All council meetings are open to the public, and you
can submit public questions. Agendas, minutes and
webcasts of council meetings are available at
www.brighton-hove.gov.uk/council-meetings

You can find your local councillors at
www.brighton-hove.gov.uk/councillors

If you have any comments or suggestions for
future articles, please email
homingin@brighton-hove.gov.uk or write
to **Homing In**, Performance & Improvement,
Housing Centre, Unit 1, Fairway Trading Estate,
Eastergate Road, Brighton BN2 4QL
or call **01273 293030**.

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email you when it is available on our website.

