

Eligibility for Adult Social Care services

The Care Act came into force in April 2015, and changed the way we decide if you are eligible for care and support services.

Your needs are considered eligible when all three of the following apply to you:

- your needs are due to a physical or mental impairment or illness
- your physical or mental impairment or illness affects your ability to achieve two or more specified 'outcomes'
- your wellbeing is significantly affected by the inability to achieve these outcomes

Access Point

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Eligibility for Adult Social Care services

This booklet explains how Adult Social Care Services decides who it can and cannot help. It outlines the national eligibility criteria for providing services to adults and how we use them.

Translation? Tick this box and take to any council office

- ترجمة؟ ضع علامة في المربع وخذها إلى مكتب البلدية. Arabic
- অনুবাদ? বঙ্গের টিক চিহ্ন দিয়ে কাউন্সিল অফিসে নিয়ে যান। Bengali
- 需要翻譯? 請在這方格內加別, 並送回任何市議會的辦事處。Cantonese
- ترجمه؟ لطفاً این مربع را علامتگذاری نموده و آن را به هر یک از دفاتر شهرداری ارائه نمایید. Farsi
- Traduction? Veuillez cocher la case et apporter au council. French
- 需要翻译? 请在这方格内划勾, 并送回任何市议会的办事处。Mandarin
- Tłumaczenie? Zaznacz to okienko i zwróć do któregokolwiek biura samorządu lokalnego (council office). Polish
- Tradução? Coloque um visto na quadrícula e leve a uma qualquer repartição de poder local (council office). Portuguese
- Tercümesi için kareyi işaretleyiniz ve bir semt belediye bürosuna veriniz Turkish
- other (please state)

This can also be made available in alternative formats, eg large print, Braille, audio or BSL. Please contact us to discuss options.



care and support & you

Achieving specified outcomes

When considering your eligibility for care and support services, we look at 'outcomes'.

This means we look at the impact of your physical or mental impairment on your daily life. We measure this by checking if you are unable to achieve two or more of the following tasks:

- managing and maintaining nutrition
- maintaining personal hygiene
- managing toilet needs
- being appropriately clothed
- being able to make use of your home safely
- maintaining a habitable home environment
- developing and maintaining personal relationships
- accessing and engaging in work, training, education or volunteering
- making use of facilities or services in the local community including public transport and recreational facilities or services
- carrying out caring responsibilities if you have a child

We may measure your needs against other outcomes.

We also consider whether your needs may change, by looking at your care and support needs over the last year.

Needs assessments

We will carry out a needs assessment for people who appear to be in need of care and support, regardless of their financial status or whether we think that their needs will be eligible.

To arrange a needs assessment contact the Access Point, our contact centre for Adult Social Care.

Call: 01273 295555

Email: accesspoint@brighton-hove.gov.uk



What happens next

If you have an assessment and we find that you are eligible for services, we will provide you with a copy of the decision.

We will then confirm with you:

- which of your needs are to be met
- how those needs will be met

We will review your eligible needs on a yearly basis.

If you are not eligible, we will provide an explanation in writing to tell you why.

Paying for care and support

If you are eligible, you are entitled to support from us (subject to your financial circumstances) if one of the following applies:

- the type of care and support you need is already provided free of charge
- you cannot afford to pay for the full cost of your care
- you ask us to meet your needs
- you do not have mental capacity, and have no-one else to arrange care for you